

Merchant ID	
Existing terminal ID	
Trading name	

☐ Mr ☐ Miss ☐ Mrs ☐ Ms ☐ Other

First name(s)

Surname

Contact phone number

Email

Account Name

Account Number

Date of Transaction	Transaction amount
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Description of transaction (this can be found on your bank statement or on Internet Banking)

Please note: All check boxes must be checked and mandatory fields completed before this request can be processed.