

1 VALIDATING YOUR BUSINESS IDEA

Customer Profile

Customer demographics: e.g. age, characteristics

Geographical location

Competitor Analysis Key competitors

Competitor strengths

Competitor weaknesses

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What is your Unique Selling Point (USP): The unique benefit that makes your business product or service better than your competitors.

Market Research: Have you explored if there is a need/want for your product?

Completed draft Business Plan



Watch our **Business Plan** video



FIGURING OUT YOUR FINANCES

Initial costs: e.g. equipment, website & domain name.

Running costs: e.g. wages/salaries, rent.



GETTING YOUR BUSINESS SET UP

Business name

Business structure

Sole trader Company Partnership

Register your business and trade mark (if applicable)

Check your business name with ONECheck. To find out more about your business structure, business.govt.nz is a great resource.

SETTING UP YOUR BANKING

Open your business bank accounts Set up digital banking Book a meeting with an ANZ Business Specialist

SETTING UP YOUR BUSINESS ONLINE

Create a Google Business Profile Create a website or Facebook page Set up your social media channels

Watch our **Digitising your business** video

UNDERSTAND YOUR TAX OBLIGATIONS

Meet with an expert for advice Open a separate bank account (if required) Register for GST (if applicable)

SALES PLANNING

Set your sales targets Calculate your break-even point

Do you need a CRM (Customer Relationship Management) tool? Yes No

Research popular CRMs

CRM software houses customer information, activity and communications in a central and easily accessible database.

Check out our **How to price your** products and services guide

MARKETING YOUR BUSINESS

Create your marketing plan Set a marketing budget

How to Write a marketing plan in six steps guide

GETTING THE RIGHT TEAM AROUND YOU

Identify key partners: e.g. accountant, chambers of commerce, industry associations

Book a meeting with an ANZ Business Specialist

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NETWORKING FOR SUCCESS

Identify your networking goals

Craft your elevator story

Watch our **Networking** video

