



How to join ANZ using ANZ goMoney mobile app guide

Joining us using goMoney is the fastest way to join, saving you time.

Before you get started, you must:

- Be 13 years of age or over
- Have a New Zealand residential address
- Have a valid New Zealand ID – either a NZ passport or NZ driver licence
- Have a compatible mobile device. See anz.co.nz/goMoney for more information.

To register, do the following:

- ① Search and download **ANZ goMoney New Zealand** from the App Store for iOS or the Google Play™ store for Android™.
- ② Once downloaded, open the app.
- ③ Tap **Join as a new customer**.

If you ever get stuck or need extra help, we're only a phone call away on 0800 269 296.

We're always updating our app to improve the experience for our customers. Please note, that some screens may look different to how they appear in this guide.

Eligibility criteria and terms and conditions apply to the ANZ goMoney app, Internet Banking, Phone Banking, Voice ID and Pay to Mobile. For details, see our ANZ Electronic Banking Conditions (PDF 138KB). App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google LLC. Please note, the account information, rates and fees in this guide are for example purposes only. 05/25 H250516



④ Choose how you'd like to join ANZ, either with an everyday account, or with a profile only:

- If you choose to 'Join with an everyday account', progress to **step 5**.
- If you choose to 'Join with a profile only' or 'Join as a Sole Trader', progress to **step 6**.

⑤ Your account option depends on your age and circumstances:

- If you're **21 or over**, you can get an ANZ Go account.
- If you're **under 21 or studying full-time**, you can get an ANZ Jumpstart account.

Eligibility criteria, terms, conditions and fees apply. Read through the details of the applicable account to ensure it suits your needs.

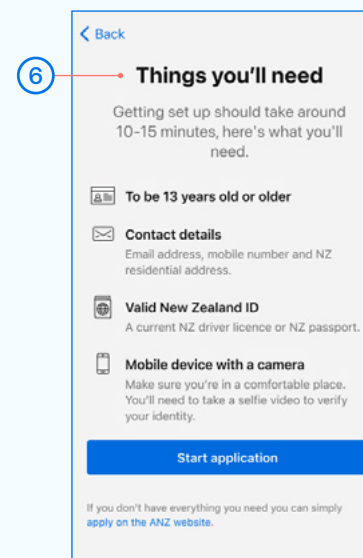
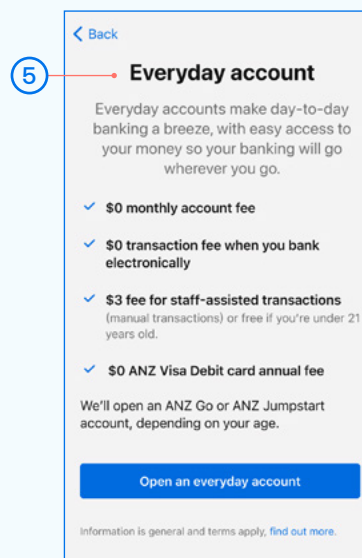
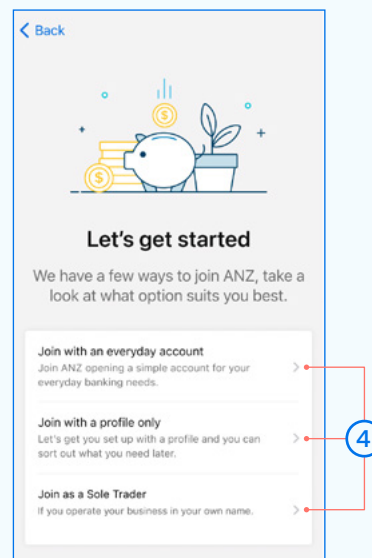
To proceed, tap 'Open an everyday account' at the bottom of the screen.

⑥ Before starting your application, make sure you've:

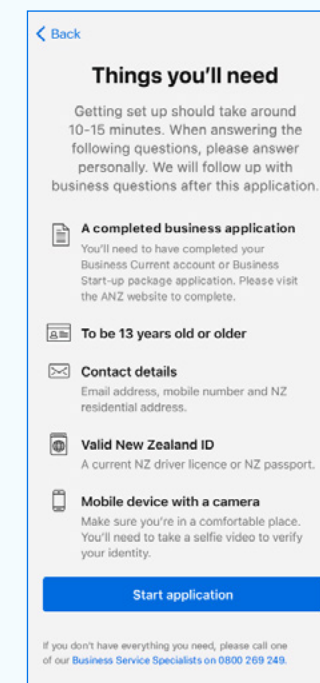
- got your personal information and ID handy
- allowed the goMoney app to access your camera.
- completed your business application (if joining as a sole trader). You'll need to have completed your [Business Current account](#) or [Business Start-Up package](#) application. Please visit the ANZ website to complete.

Once you're ready to go, tap 'Start application'.

⑦ Read through the [ANZ Terms & Conditions](#) (including the [ANZ Privacy Statement](#)) and the [Electronic Banking Conditions](#). You'll need to 'accept' the terms and conditions in order to start your application.



Sole traders



- 8 First, enter your **Contact Details** including your mobile phone number. Tap **'Continue'**.
- 9 We'll send you a unique verification code via SMS (text message) to confirm your phone number. Enter this code into the box provided.
- 10 Before you enter your proof of New Zealand ID & address, you'll need to allow the identity check.

Note, if you deny the identity check, you won't be able to join ANZ using goMoney.

For more on how we collect, use, protect and share your information, see the [ANZ Privacy Statement](#).

- 11 Next, we'll need proof of **New Zealand ID & address**.

Remember, this requires access to your camera.

- 12 Follow the on-screen prompts to take a photo of your ID. If you are using your driver licence, please ensure that both sides are imaged. The photos must be clear and uncropped.

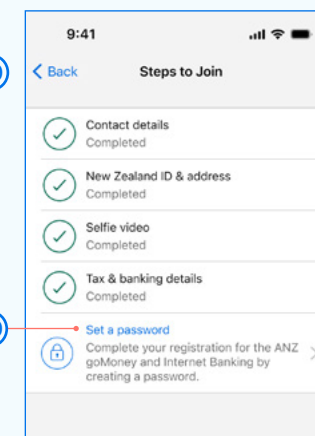
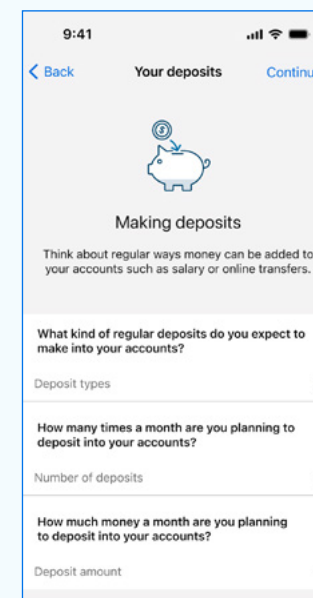
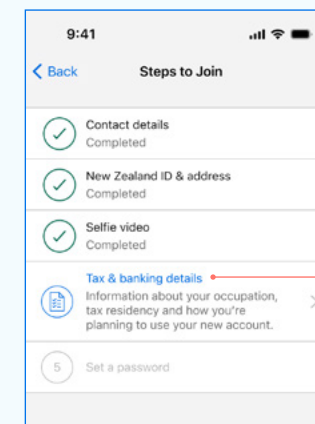
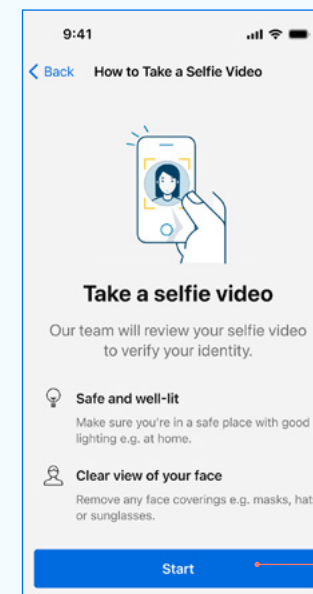
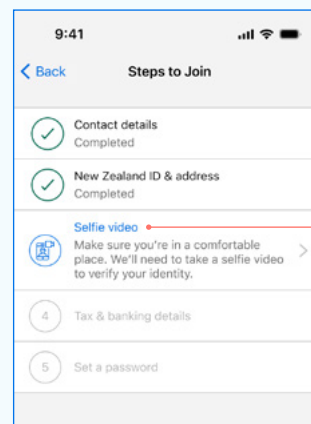
- 13 Check your details to ensure they've been captured correctly from your ID. Update if necessary, then tap **'Continue'**.

- 14 Now, enter your residential address details. If your postal address is the same, swipe the toggle. If not, you can update it at the next step.

The screenshots illustrate the following steps in the ANZ sign-up process:

- 8 Contact Details:** A form with fields for Name (Preferred name), Email (Contact email), and Mobile (Phone number). A note states: "We'll send you a text message with a code to verify your mobile number. For overseas mobile numbers, please include your country code."
- 9 MESSAGES:** An SMS message from ANZ: "Please enter the code 4622 to continue with y... number." Below is a field for the Code.
- 10 Identity check request:** A screen titled "Allow identity check" explaining that ANZ needs to share identity information for verification. It includes buttons for "Allow identity check" and "Deny identity check".
- 11 Steps to Join:** A progress screen showing five steps: 1. Contact details Completed, 2. New Zealand ID & address (highlighted), 3. Selfie video, 4. Tax & banking details, and 5. Set a password.
- 12 How to Capture Your Licence:** A screen showing a hand holding a New Zealand driver's licence. It instructs the user to "Hold your driver licence in your hand, so that all edges are visible in the image" and has a "Next" button.
- 13 Address Details:** A form for residential and postal addresses. It includes fields for Title, Name (Prefilled name), and Address. A toggle switch for "Same as residential address" is shown. A note mentions: "We'll send you ANZ Visa Debit card to this address."

- 15 Next, you'll need to take a **Selfie video** so we can verify your identity. Again, this requires access to your camera.
- 16 Follow the on-screen prompts, ensuring there is nothing covering your face and that you are fully clothed.
- 17 Now we need your **Tax & banking details**, like your tax residency and how you're planning to use your new account.
- 18 Select your occupation, country of birth and tax residency, then tap '**Continue**'.
- 19 Then tell us how you're planning to use the account by following the on-screen prompts. Tap '**Continue**' once complete.
- 20 Lastly, it's time to set up your **Password** so you're registered to use the goMoney app and Internet Banking.



21 Once you've entered a password, tap 'Continue'.

22 To complete your application, tap 'Submit'.

Take note of the next steps and we'll be in touch when your account is ready to go.

9:41

< Back Create Password Continue

Enter a password you will use to access ANZ goMoney mobile app and internet Banking.

Create password

Confirm password

Password must be between 8 and 32 characters, and contain at least 1 number and 1 letter.

Note, you'll get the opportunity to set a 4-digit access PIN (or set up a biometric data) for ANZ goMoney the next time you log in.

9:41

< Back Steps to Join Submit

✓ Contact details Completed

✓ New Zealand ID & address Completed

✓ Selfie video Completed

✓ Tax & banking details Completed

✓ Set a password Completed

Sole traders

9:41

< Back

✓ Thanks, Jamie

We've received your application!
Your reference number: 6ACAB09.

Here's what will happen next:

1 We check your details
We'll do some final checks over the next two business days.

2 When your ANZ profile is ready
We'll send you a text message when your ANZ profile is ready to go. You can then open your ANZ goMoney app to view your customer number, and complete the steps to set up goMoney and Internet Banking.

If you have any questions in the meantime, call us on 0800 269 249. Our team is available from 8am - 7pm, Saturday 9am - 5pm. Closed on Sunday.

We may ask you for this reference number: 6ACAB09.

9:41

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✓ Thanks, Jamie

We've received your application!
Your reference number: 6ACAB09.

Here's what will happen next:

1 We'll review your completed application
You'll need to have completed your Business Current account or Business Start-up package application. Please visit the ANZ website to complete.

2 We'll check your details
To do some final checks over the next two business days.

3 We'll contact you for your foreign tax information
If applicable, you'll need to have your foreign tax identification number ready.

4 We'll contact you
A Business Service Specialist will be in touch to confirm your business set up and needs. Once completed you can then open your ANZ goMoney app to view your customer number, and complete the steps to set up goMoney and Internet Banking.

If you have any questions in the meantime, please call one of our Business Service Specialists on 0800 269 249. Our team is available from Monday to Friday 8am - 6pm, Saturday 9am - 5pm. Closed on Sunday.

We may ask you for this reference number: 6ACAB09.